

The Tooth Company (Britomart) Limited
Corporate Program Terms and Conditions

The Tooth Company (Britomart) Limited is pleased to offer you membership of its Corporate Program.

The Corporate Program is offered to employees of certain organisations we have chosen to partner with. It provides for discounted dental treatment for employees and their spouse and/or children.

1. General

- 1.1 By registering for the Corporate Program with The Tooth Company (Britomart) Limited (**us/our/we**) you agree to be bound by these terms and conditions set out below (**Terms**).
- 1.2 If you are already a member of our Corporate Program, your continued use of our Corporate Program is subject to these Terms.
- 1.3 Our Corporate Program is only offered by us to employees of certain employers that we (in our sole discretion) select from time to time (**Nominated Employer**).
- 1.4 Your status as an employee of a Nominated Employer does not automatically entitle you to membership of our Corporate Program. Your participation in our Corporate Program remains at the discretion.

2. Location

- 2.1 Your Corporate Program Plan (**Plan**) is only valid for use at our Britomart practice. Treatment received from other Tooth Company practices or any other dental practice will not be covered by your Plan.

3. Membership

- 3.1 Your Plan is offered to you in your capacity as employee of a Nominated Employer. We reserve the right to inquire with the Nominated Employers as to your employment status with them if we deem such inquiry necessary at any time (and you consent to us making such inquiries).
- 3.2 We may (at our sole discretion) allow you to include your spouse and/or children as part of your Plan. In such case, your spouse or children must be registered at the same time you register for your Plan.
- 3.3 You must provide us with your full legal name when registering for your Plan.

4. Term

- 4.1 Your Plan will remain valid unless it is terminated by us pursuant to clause 11 of these Terms or you are no longer employed by a Nominated Employer.

5. Amendments

- 5.1 We reserve the right to amend or change your Plan at any time. We will endeavor to give you reasonable notice of any such amendments or changes.

6. Payment

- 6.1 Your Plan entitles you to a discount of 15% off any dental treatment and 20% off any hygiene treatment you receive from us.
- 6.2 This discount will be provided on the total cost of treatment you receive from us at any one appointment.
- 6.3 To receive the discount you must pay in full the cost of treatment at the conclusion of your appointment. We do not offer payment plans.

7. Assignment

- 7.1 You may not transfer or assign your plan to anyone else.

8. Termination of Plan

- 8.1 We may terminate your Plan at any time, and for any reason, without notice (but we will endeavor to notify you of the termination).

9. Termination of Corporate Program

- 9.1 We reserve the right to terminate our Corporate Program generally at any time or to stop offering our Corporate Program to certain Nominated Employers. If that is the case, your Plan will be terminated automatically. We will endeavor to give you reasonable notice of such termination of our Corporate Program.

10. Privacy

- 10.1 We are committed to protecting your personal privacy and complying with all current privacy legislation (including the Privacy Act 2020). Any personal information collected and held by us in the course of providing services to you will only be used or disclosed as follows:
 - (a) To third parties we have engaged to assist us in providing our products and services to you;
 - (b) For billing and invoicing; and
 - (c) For safety and security, or where we are legally permitted or required to do so.
- 10.2 We will not share your personal information with any third party that is not part of, or related to, the services we provide without your permission.
- 10.3 We may wish to use your personal information (for example before and after photographs) for our marketing purposes. If this is the case, we will only do so with your express consent.

11. Cancellation

- 11.1 If you are unable to attend an appointment you must provide us with at least 48 hours' notice (before the time of your scheduled appointment) that you will be unable to make your appointment.
- 11.2 If you do not give us the required 48 hours' notice of cancellation and you do not attend your appointment, you will incur the cancellation fee described in clause 11.4 below.

- 11.3 If you are late by 10 minutes or more to your appointment, your appointment may (at our discretion) be cancelled and you will incur the cancellation fee described in clause 11.4 below.
- 11.4 A cancellation fee of \$50 per 30 minutes of scheduled appointment time will apply if either of the situations in clauses 11.2 or 11.3 apply to you. This fee will be added to your membership and will be charged to your next appointment. For example, if you missed an appointment which was scheduled to take 90 minutes, you will be required to pay a \$150 fee at your next appointment (on top of the next appointment's cost). This fee is separate from your treatment and will not receive the Plan's discount.

12. Your Obligations

- 12.1 You must complete our New Patient Form before your Plan will commence and any treatment will be undertaken.
- 12.2 By providing us with your contact details in the New Patient Form you consent to receive information from us advising of any updates, products and services we provide. You may unsubscribe from this service at any time.
- 12.3 All prices are in New Zealand dollars (GST inclusive).